MHSA CSS & PEI Programs: Reporting Process Info Session

March 11, 2021

Welcome and Introductions

Please use the chat to introduce yourselves with your:

Name

Pronouns

Program

Lake County

Scott Abbott, MHSA Program Manager

Patricia Russell, Staff Services Analyst

RDA Consulting

Jamie Dorsey

Nicole Liner-Jigamian

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Check-In Poll

Energy Today

MHSA Knowledge

Experience Creating Annual Reports

Agenda and Objectives

Agenda

- MHSA Background
- CSS & PEI Reporting Requirements
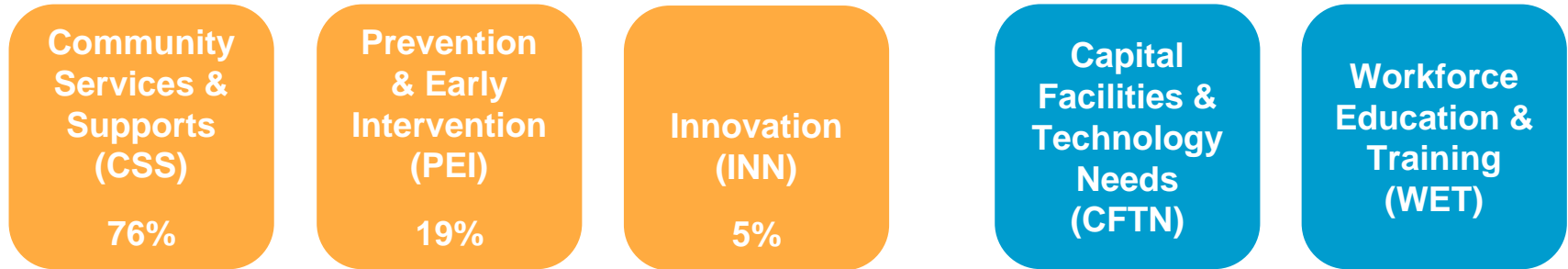- New Reporting Process
- Discussion

Meeting Objectives

- Provide context for CSS & PEI reporting requirements
- Introduce Lake County's new reporting process and tools
- Help programs feel more prepared to report their data

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MHSA Overview

1% tax on income over $1 million to *expand* and *transform* mental health services through:

| Community Services & Supports (CSS) 76% | Prevention & Early Intervention (PEI) 19% | Innovation (INN) 5% | Capital Facilities & Technology Needs (CFTN) | Workforce Education & Training (WET) |

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CSS Service Areas

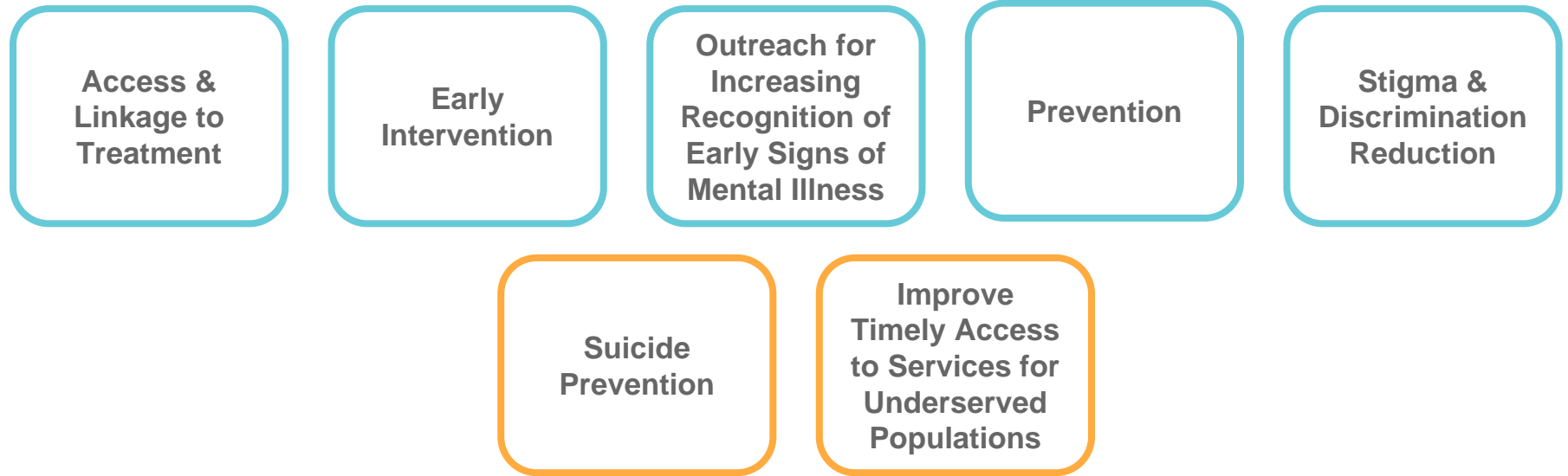**Full-Service Partnership**

General System Development

Outreach & Engagement

Lake County CSS Programs

- Crisis Access Continuum

- Forensic Mental Health Partnership

- Full-Service Partnerships

- Older Adult Access

- Parent Partner Support

- Trauma-Focused Co-Occurring Disorder Screening & Treatment

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PEI Service Areas and Strategies

| Access & Linkage to Treatment | Early Intervention | Outreach for Increasing Recognition of Early Signs of Mental Illness | Prevention | Stigma & Discrimination Reduction |

| Suicide Prevention | Improve Timely Access to Services for Underserved Populations |

PEI Strategies

1. Create access and linkage to treatment
2. Create access to mental health services for individuals and families from underserved populations
3. Utilize strategies that are non-stigmatizing and non-discriminatory

PEI Programs

Program Name	Service Area	Integrated
Early Intervention Services	• Early Intervention	No
Mental Health First Aid	• Outreach for Increasing Recognition of Early Signs of Mental Illness	No
Motherwise	• Prevention	No
The Nest	• Prevention	No
Older Adult Outreach & Prevention	• Improve Timely Access to Services for Underserved Populations	No
Peer Support Recovery Centers	• Access & Linkage to Treatment • Improve Timely Access to Services for Underserved Populations • Prevention • Stigma & Discrimination Reduction	Yes
Prevention Mini-Grants	• Prevention	No
Statewide, Regional, & Local Projects	• Stigma & Discrimination Reduction • Suicide Prevention	Yes

The MHSA Story

- Early Advocates Intent
  - Transform mental health care system
  - Address core issues arising from disinvestment in Mental Health
  - Close service gap for individuals with SMI and SED, while also supporting prevention, early intervention, and innovation

- MHSA Success & Visibility
  - Dedicated and growing funding source for mental health services, even during budget cuts
  - Unique prioritization of community engagement
  - Close-review of PEI programs

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PEI Guidelines

Annual Report
Demographics, numbers served

Three-Year Evaluation Report
Overall outcomes

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PEI Annual Report: Data Requirements

- Unduplicated numbers served
- Participant demographics
  - Age range, race, ethnicity, language, gender identity, sexual orientation, military status, disability status
- Activities, including success & challenges
- Anticipated activities and numbers served in upcoming FY
- Adherence to MHSA General Standards
- Budget
- Unique requirements for programs under the following service areas/program types:
  - Outreach for Increasing Recognition of Early Signs of Mental Illness
  - Access and Linkage to Treatment
  - Improve Timely Access to Services for Underserved Populations
  - Integrated programs

Some of these data points are challenging to collect!

If your program is unable to report on something that's okay, it just needs to be explained.

Source: 9 CCR § 3560.010

PEI Annual Report: Reporting Requirements by Service Area

Unique requirements for programs under the following service areas/program types:

Outreach for Increasing Recognition of Early Signs of Mental Illness

- # potential responders
- Setting in which potential responders were engaged
- Types of potential responders engaged in each setting

Access and Linkage to Treatment

- # individuals with SMI referred to county *and* non-county mental health treatment
- For county treatment:
  - # who engaged in treatment
  - Time from referral to treatment
  - Duration of untreated mental illness

Improve Timely Access to Services for Underserved Populations

- Population for which the program increases access
- # referrals to a PEI program, or treatment
- Time from referral to service participation
- Description of how service access and referral follow-through was encouraged

Integrated Programs

- Description of how service areas were integrated
- Description of how program will help improve access to services for underserved populations & use non-stigmatizing and non-discriminatory practices
- # of children, adults, and seniors to be served

PEI Three-Year Evaluation: Data Requirements

- Outcomes & Process for Collecting Data
  - Decrease in negative outcomes
  - Reduction in risk factors, or symptoms
  - Increase in protective factors
  - Improved recovery
  - Impact on systems
- Unduplicated numbers served
- Participant Demographics
- Activities, including success and challenges
- Anticipated activities and numbers served in upcoming FY
- Budget

Collecting outcome data might be new for some programs!

If your program is not yet able to report on outcomes that's okay, you just need to explain how you're preparing to collect this data in the future.

Source: 9 CCR § 3560.020

CSS: Data Requirements

- Unduplicated numbers served

- Participant demographics
  - Age range, race, ethnicity, language, gender

- How programs reach underserved populations and reduce disparities

- Activities, including success & challenges

- Anticipated activities and numbers served in upcoming FY

- Budget

The CSS and PEI reporting requirements are slightly different!

To support consistent reporting and allow for comparisons across programs, Lake County collects similar data across all CSS and PEI programs.

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Questions?

New Reporting Process Objectives

Streamline Reporting Process

Consistently Track and Report Data

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New Reporting Tools

Participant and Demographics Survey

- SurveyMonkey
- Data to report on:
  - Numbers served
  - Demographics
- Completed 2x per year
  - January – Data from Q1 & Q2 (July – Dec)
  - July – Data from last complete fiscal year

Activities and Outcomes Form

- Google Docs
- Data to report on:
  - CSS & PEI
    - Program activities from last FY
    - Anticipated upcoming activities and number to be served
    - Program outcomes
  - PEI Only
    - Adherence to MHSA General Standards
- Completed 1x per year
  - July – Data from last complete fiscal year

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Reporting Timeline

The reporting deadline for fiscal year 2019/2020 is March 31st!

The new survey and forms are ready to be completed. Programs that already completed the old survey do not need to complete the new survey. All programs do need to fill out the new Google form.

Patti, Nicole, and Jamie are available to provide support. Please email: nliner@rdaconsulting.com, patricia.russell@lakecountyca.gov, *and* jdorsey@rdaconsulting.com

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Questions?

Check-Out Poll

**Feelings
About
Reporting for
Annual Update**

Thank you!

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